

Frequently Asked Questions:

1. What is the W Café Review & Win?

Every week, we select **2 lucky reviewers** to win a **RM50 W Café voucher each**. Just leave us a Google Review and you'll automatically stand a chance to win.

2. How do I join?

Step 1: Leave a Google Review on any W Café outlet.

Step 2: Make sure your review is **posted after 09 September 2025** (new reviews only).

Step 3: That's it! You're automatically entered into the weekly draw.

3. Do I need to post a review every week?

No — if you don't win this week, your review will **automatically roll over** into the next week's draw until the campaign ends.

4. When are winners announced?

Winners are announced **every Friday** on our social channels & email. We'll also contact winners directly.

5. What do I win?

Each winner receives a **RM50 W Café Voucher**, valid at any W Café outlet. All vouchers has a 1 month validity period from date of issue. Voucher comes in the form of voucher code and can only be used via the W Cafe App (available via Google Play or App Store)

6. How can I check if my review is entered?

Go to <https://entry.wcafe.my>, select your outlet, and enter your Google display name. Our checker will confirm if your review is eligible. Please note that it typically takes 24 hours for review to be reflected in the database.

7. How many times can I win?

You can only win **once per Google account** during the campaign. But you're free to leave reviews at multiple outlets — it increases your chances.

8. How long does the campaign run?

The campaign runs until **31 October 2025**.

9. Are all reviews eligible?

Only **genuine Google Reviews** will be accepted. Reviews must be public, posted under your Google account, and visible on Google.

10. Do I need to give 5 stars to qualify?

Not at all 🌟🌟🌟🌟🌟 Your honest review is what matters. Every review counts as one entry, regardless of star rating.

11. How will winners be notified?

Winners will be announced on W Café's official social pages and contacted via the details on their Google profile (where possible).